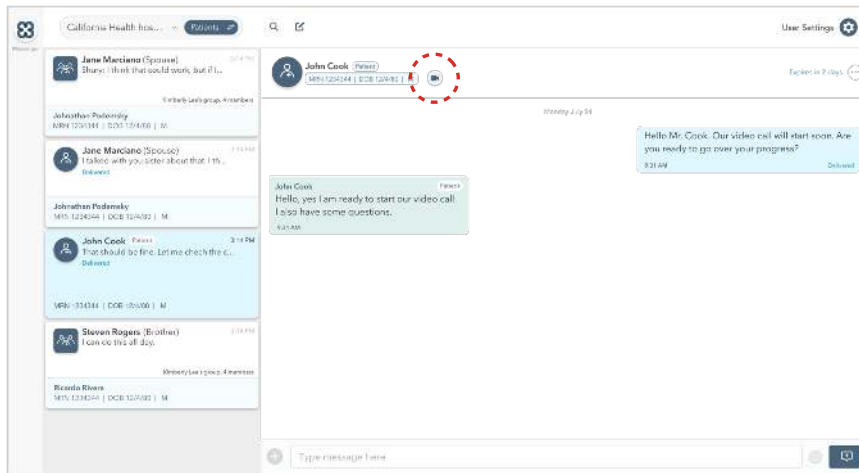# Quick Reference Guide
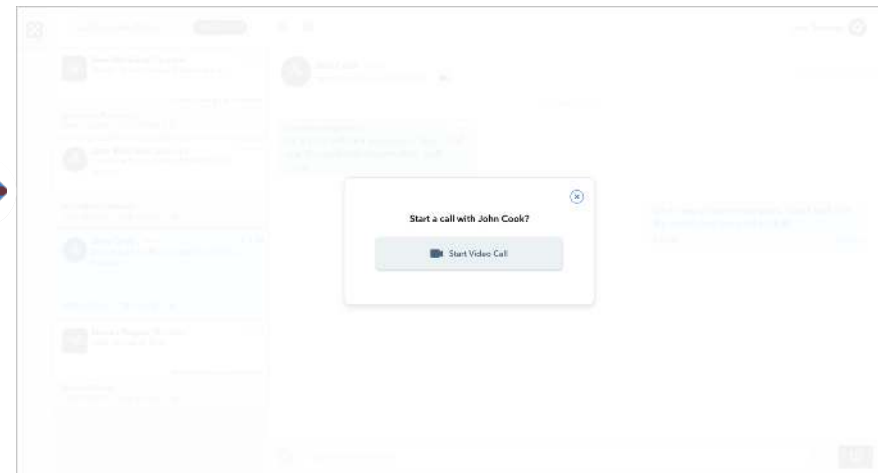# Initiating a Patient Call with TigerTouch+ on Web/Desktop

Using **TigerTouch+**, calling a patient via web or desktop can be initiated using your organization's patient contact list. On web and desktop, you can quickly access this feature using the call button accessible at the header of a patient conversation or when you searching for a patient in your Patient Network.

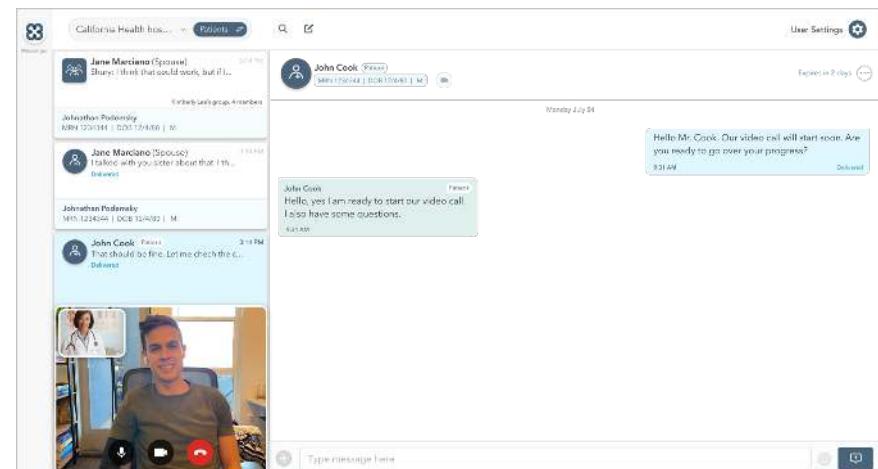## Initiating a call in a patient conversation

The call function will appear toward the top center of the screen to the right of the patient's MRN.

After successfully initiating the call, click Start Video Call to begin the conversation.

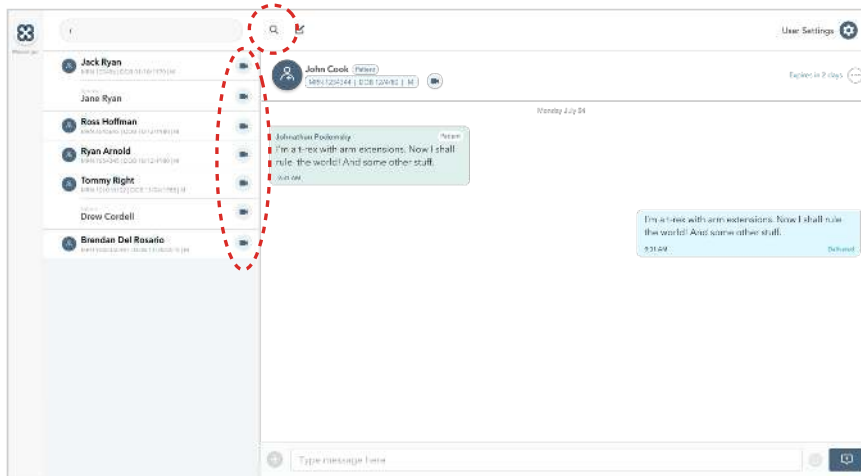The conversation will remain active on the bottom left of your screen while you are using TigerConnect.
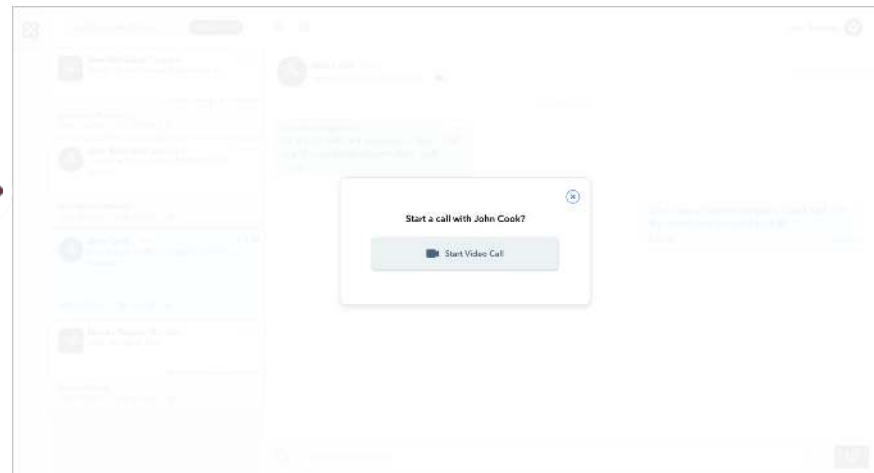
Quick Reference Guide
Initiating a Patient Call with TigerTouch+ on Web/Desktop

Initiating a call using a patient search

Click on the magnifying glass near the top center left on the screen to start a search. Once the patient is found, click on the call function to the right of the patient's name.

After successfully initiating the call, click Start Video Call to begin the conversation.

The conversation will remain active on the bottom left of your screen while you are using TigerConnect.