

# Covid-19 Vaccination Patient Coordination

How to use TigerTouch for patient vaccination adherence as well as supply logistics, adverse event monitoring, and management of the Covid-19 vaccine.



“Providers need to employ simple strategies like **booking follow-up appointments** at the time of the first dose, or **sending reminders via text**, phone or email, to drive vaccine adherence...”

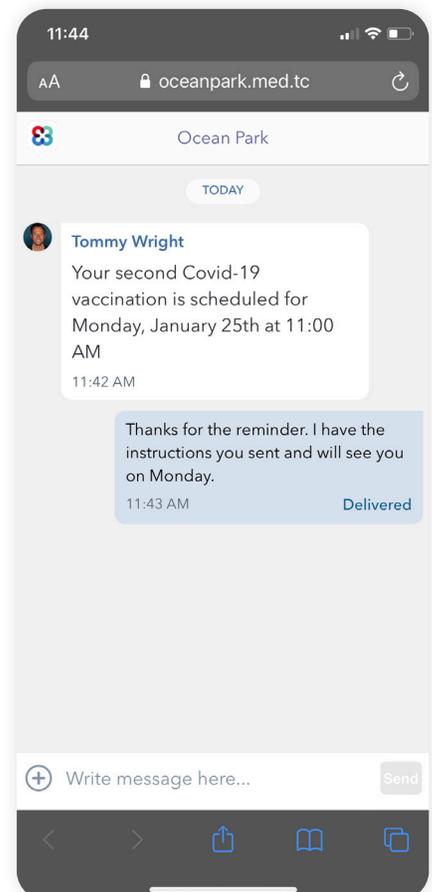
[See article](#)

Increase second-dose adherence, answer questions, and broadcast to larger groups through direct mobile engagement with patients.

A critical step in the Covid-19 vaccination process is ensuring patients return for their follow-up injection 21 days later. Studies with similar two-dose vaccines have shown that **50% of patients never return** to receive the critical second vaccination.

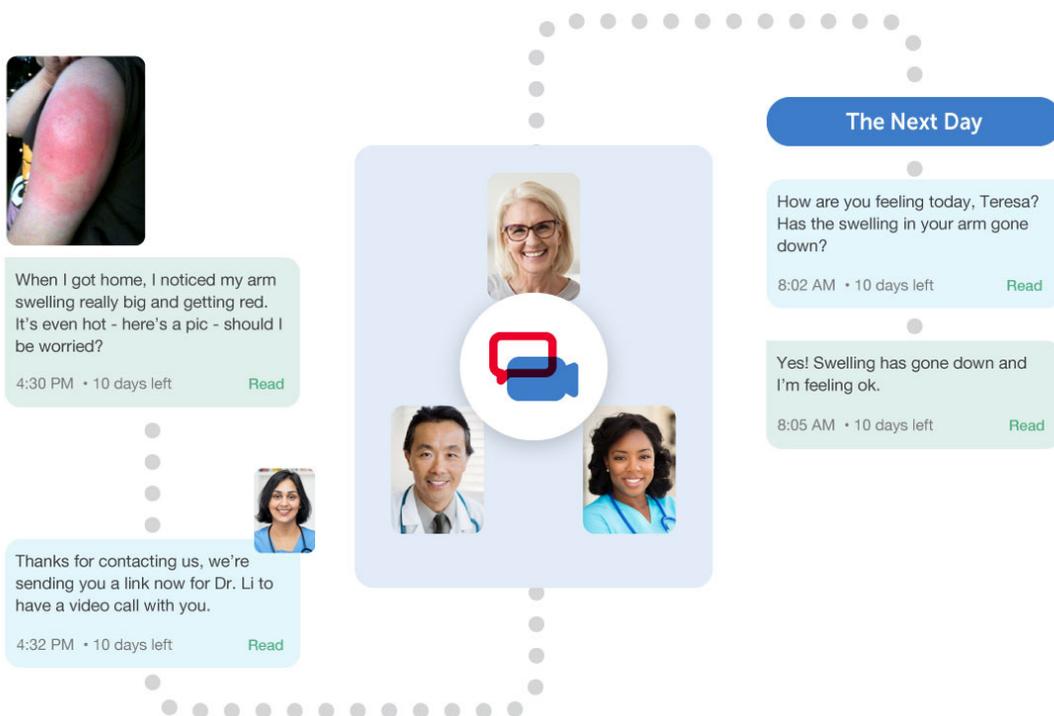
To manage a successful Covid-19 vaccination program, use TigerTouch to:

- ✓ Alert patients that the vaccine is available
- ✓ Schedule secure, automated, text-based appointment reminders broadcast across a patient population
- ✓ Quickly fill cancellations and coordinate appointment changes
- ✓ Share pre-appointment information and send day-of appointment reminders
- ✓ Automatically send a 2nd vaccination reminder based on 1st vaccination appointment
- ✓ Answer questions from patients or family members over video, voice or text (TigerTouch+)
- ✓ Distribute templated vaccine educational or instructional content directly to a patient’s mobile device
- ✓ Create a triage pathway for patients to reach out if an adverse event occurs
- ✓ Build patient confidence in vaccine program and compliance with best practices
- ✓ Create a reporting and contact database for potential seasonal follow-up programs





## Closely Track Adverse Events Using TigerTouch



Auto-schedule 2nd shot appointment reminders for 21 days after the time of the first vaccination



Reduce vaccine expirations by increasing patient show-rate



Text maps and instructions to patients before appointments



### Additional Features

- ✓ For patients, no app needed
- ✓ HIPAA-compliant
- ✓ Group texts including family members
- ✓ Broadcast messaging to patients
- ✓ Video, voice & text (TigerTouch+)
- ✓ Instant switching between hospital and patient networks