

## Intelligently Routed, Context-Rich Notifications

Modern, rules-based, and self-configurable, our cloud-friendly clinical alarm solution is intuitive — applying backend intelligence to streamline workflows, reduce operating and support costs, and lower the total cost of ownership.

### Alarm Management Middleware

## FDA-Cleared Class II Medical Device for Secondary Alarm & Alert Notification

Intelligently route context-rich notifications from physiological monitors, critical lab results, smart beds, and other clinical systems using configurable, rules-based clinical workflow design.

### Device Integrations

Access a rich integration library supporting a range of systems:

- GE (Carescape)
- Philips
- Masimo (Iris)
- EHR
- Draeger (Infinity)
- CPOE
- Mindray (eGateway)
- Nurse call
- Welch Allyn
- Smart beds and more

### Rules-Based, Configurable Workflow

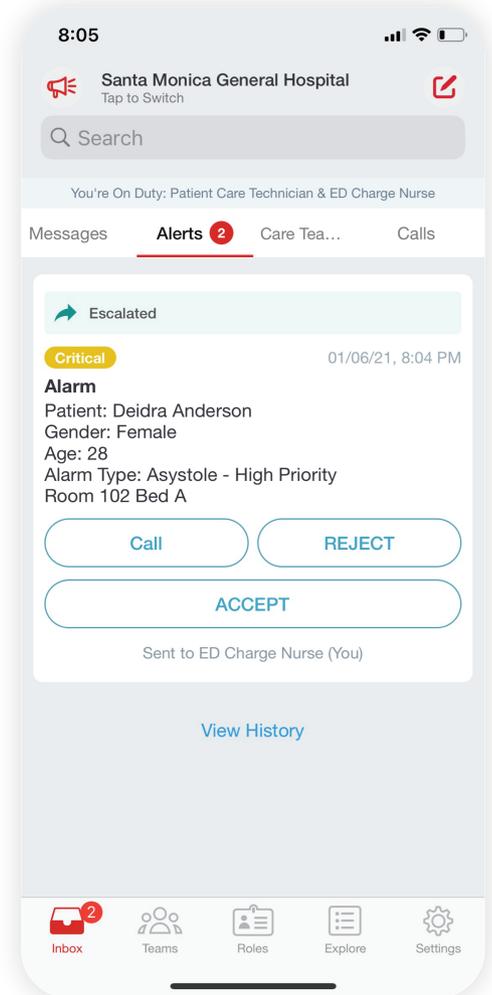
Prioritize workflows using a rules-based, configurable platform that supports multi-level escalation paths, alarming criteria, and notification preferences.

### Reduced Alarm Fatigue & Enhanced Patient Safety

Reduce alarm fatigue while enhancing patient safety with far fewer nuisance alarms and clinical interruptions.

### Alarm Management Analytics

Gain insights and use detailed performance data to improve care quality, enhance productivity, and increase accountability through process and operational improvement metrics.



## Streamline Alarm and Event Notifications from Physiological Monitors, Critical Labs, Smart Beds, and More

### Flexible Assignment Client

Perform assignments with a simple drag-and-drop interface that can be role/schedule-based.

### Alarm Filtering

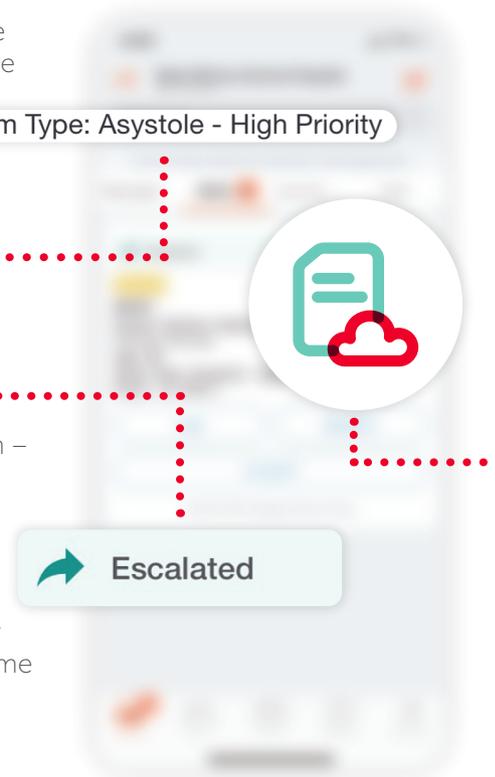
Suspend alarms for configurable timeframes, allowing for self-correction before routing to caregiver (e.g. low SpO2).

### Unlimited Escalations

Create multiple levels of escalation – a feature unique to TigerFlow+ Alarm Management.

### High Availability

Fully redundant, automatic failover capability ensures minimal downtime and disruptions to notifications.



### Intuitive Workflow Builder

Design customized clinical workflows through an easy-to-use, flexible, rules-based interface.

### Self-Administration

Save IT time and money with simple, intuitive configuration and self-administration tools not offered in competing platforms.

### Reporting & Analytics

Use multi-faceted reporting to inform continuous process improvement initiatives around alarm fatigue, patient safety, and operations.

### Capsule™ Integration

Add clinical surveillance and waveforms with native integration to Capsule.

## Health System Benefits

- ✓ Lower burden on IT
- ✓ Enhanced patient throughput
- ✓ Higher patient satisfaction
- ✓ Lower cost of care
- ✓ Reduced risk of medical error
- ✓ Happier, more productive staff

## About TigerConnect

As healthcare’s most widely adopted collaboration platform, TigerConnect uniquely combines telehealth, patient texting, and clinical communications in a single, easy-to-use, cloud-based solution. Trusted by more than 7,000 healthcare organizations, TigerConnect maintains 99.99% verifiable uptime and nearly 5 billion user sessions each year. To learn more about TigerConnect, visit [www.tigerconnect.com](http://www.tigerconnect.com).